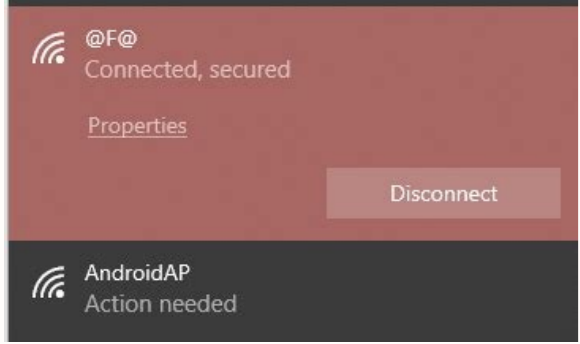
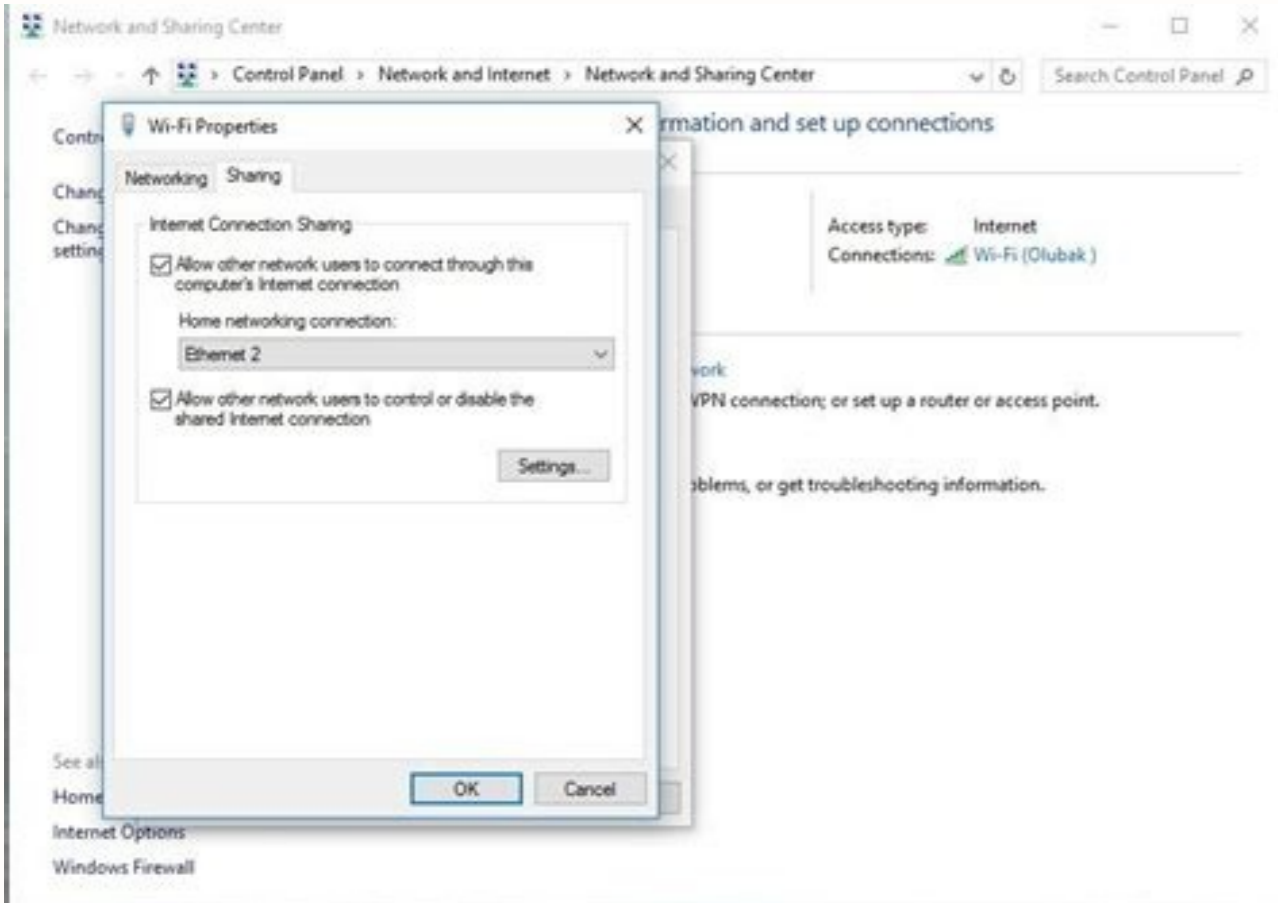
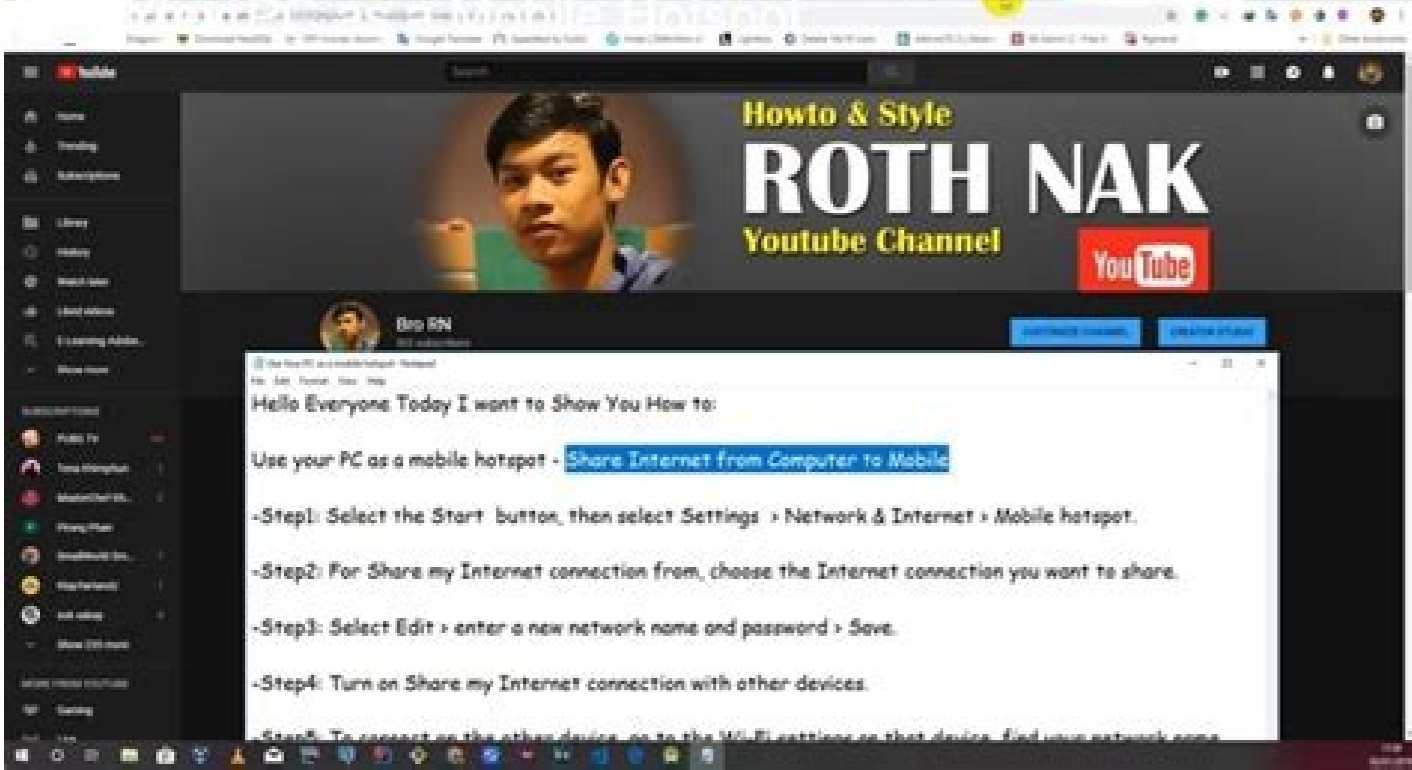


Mobile hotspot not working laptop

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Verizon's fresh C-band network showed up about 20% of the time in our recent Best Mobile Networks tests and generally unlocked speeds at least twice as fast as the rest of the carrier's 5G nationwide coverage. But older phones with a hotspot mode can't take advantage of those mid-band speeds as well as a dedicated hotspot, such as the Orbic Speed 5G UW (\$299.99). This device is currently the only one that can handle the carrier's new 5G network, and that support should make a big difference in network performance if you live in a C-band zone. We're not fans of its bulk or middling battery life, but those issues are worth working around to get the best possible network speeds. Because of its unrivaled network performance (for now), the Orbic Speed 5G UW is an Editors' Choice award winner. Large and (Mostly) Keeps a Charge

The Orbic Speed 5G UW isn't pocketable at 4.92 by 3.35 by 0.87 inches (HWD) and 9.91 ounces. And, despite its large frame, it uses a relatively small (albeit removable) 4,400mAh battery. The exterior features a power button, USB-C and Ethernet ports, and a 2.4-inch touch screen. The battery is removable (Photo: Sascha Segan) There's no spot to attach an external antenna, a common restriction on mmWave-compatible devices. As Verizon shifts its focus to C-band, we would like to see a C-band hotspot that trades in the short-range mmWave for better external antenna compatibility, but we aren't getting that tech just yet.

The Orbic Speed works on 4G bands 2/4/5/12/13/48/66 and 5G bands 2/5/48/66/77/78/257/260/261. Those are very Verizon- and US-specific bands—the hotspot won't work well outside the US and Canada or on another carrier's network. We are happy to see support for the new CBRS 148 band, however, which Verizon plans to use to extend its mid-band 5G capabilities. The hotspot broadcasts Wi-Fi 6 in ways similar to an AX1800 router. Expect basic performance with a real-world cap of about 600Mbps to a 5GHz Wi-Fi-6-compatible device; we roughly confirmed those upper speed limits in testing. An on-screen menu lets you change some basic Wi-Fi settings and check your data usage. A web interface unlocks MAC and port filtering, port forwarding, VPN pass-through, a DMZ, and device blocking, but no parental controls. You can set up the Wi-Fi on either 2.4GHz or 5GHz frequency bands and there's also a guest network option. Battery life heavily depends on how you use the hotspot. When we streamed video over low-band 5G, which is basically 4G LTE with a cherry on top, we got 11 hours and 45 minutes of runtime. That test involves several gigs of data, but doesn't require a continuous transmission; video buffers give the hotspot a chance to rest. There's an Ethernet port, which is faster than Wi-Fi (Photo: Sascha Segan) Battery life can sap much faster if you strain the device. 20 minutes of heavy work (running speed tests, loading uncached webpages, and using the Ethernet port) over a mmWave connection drained the battery by 7%. Projecting that drain rate out leaves us with a battery life estimate of 4 hours and 45 minutes. We were pleased that the hotspot didn't overheat in this testing scenario (we tried it outside), however. Indeed, it's Speedy

We compared the Orbic Speed 5G UW primarily with a Samsung Galaxy Note 20 Ultra on Verizon's 4G LTE, 5G DSS, and 5G mmWave networks. Signal strength and range seemed comparable, although we weren't able to test in very weak-signal areas. The hotspot had maybe between 50 and 100 extra feet of mmWave range over the phone, a result I've seen before. But if you're really trying to squeeze range out of a hotspot, you should pick one with an external antenna option. At a 5G mmWave site, we got speeds of up to 3Gbps on my Galaxy Note 20. The networking technologies and adapters ended up limiting the output from the hotspot, though; with Wi-Fi 6 to a phone, you can't get more than between 550Mbps and 600Mbps per device. That's a Wi-Fi limit, not a Verizon limit. When we hooked up a Lenovo laptop via the Ethernet port and a gigabit-Ethernet adapter, we saw 922Mbps download speeds—once again, this is a limit on the Ethernet, not the network. The hotspot is chunky, and doesn't fit in most pockets (Photo: Sascha Segan) Super-fast networks like mmWave are designed to support lots of people at once, and as such, the Orbic Speed can handle up to 30 Wi-Fi devices simultaneously. We connected four phones to the hotspot's Wi-Fi in the mmWave zone and saw them split up speeds between about 700Mbps and 800Mbps (in total). The capabilities of the hotspot matched up better with the phone where Verizon's network was slower. With a weak 5G DSS signal, we got around 45Mbps natively on the phone as well as via Wi-Fi from the hotspot. With a strong 4G LTE signal in a stone building, we got slightly faster speeds using Wi-Fi via the hotspot than on the phone. C-band offers a significant lift on downloads that earlier hotspots can't bring. In a good C-band location in Brooklyn, NY, a 5G DSS connection was 14-40Mbps down, while C-band brought us 211-354Mbps down. There was no improvement in upload speeds, however, which ranged from 14-50Mbps up and were similar on DSS 5G. In a weaker C-band location in Manhattan, we saw a smaller but still noticeable improvement in downloads, from 74Mbps with 5G DSS to 107Mbps with C-band. Considering that C-band can span neighborhoods where millimeter-wave can't, that's a big benefit to have. I Can't Drive X55

One of my concerns about the Orbic Speed 5G UW is that it uses an older Qualcomm modem, the X55. The X55 was the first decent 5G chipset; it showed up in the iPhone 12 and Samsung Galaxy S20 lineups. Since then, the more power-efficient X60 (in the iPhone 13) and the better signal-capturing X65 (in the Samsung Galaxy S22) have hit the market. X55-based hotspots are what Verizon has right now. More advanced hotspots exist—AT&T and Dish both have the X65-based Netgear Nighthawk M6—but if you want or need a hotspot now, you're stuck with what Verizon offers. If you're in a place where you aren't going to get the good Verizon 5G until 2024, it's worth waiting for a device with an X60 or X65 modem. But even though we don't like the X55 much, it gets the job done and, of course, any C-band is better than no C-band. There's a '5G' on the bottom, in case you forgot (Photo: Sascha Segan) If you care most about network reception, you may slip down the rabbit hole of trying to figure out whether a phone hotspot with an X65 modem (a Galaxy S22) is better than a dedicated hotspot with an X55 (this one). In my mind, the difference probably isn't significant. Your intended use case is more important. A phone hotspot is personal. It is designed to get your laptop or other gadgets online. A dedicated mobile hotspot is best for several people in a defined physical space. It's for a vacation home, a conference room, or a work site where people are moving in and out all the time. It may be billed differently than your phone, perhaps to your company. Even in a family context, you don't want your kid's tablet losing its connection when you run out to the grocery store with your phone in tow. So, to sum up, a dedicated X55-based mobile hotspot beats an X65-based phone for situations in which using a phone as a hotspot isn't convenient. A Capable (But Not Future-Proof) 5G Hotspot

The adage about waiting for "Mr. Right" instead of spending some time with "Mr. Right Now" applies here. If your area recently got Verizon C-band, the Orbic Speed 5G UW is Mr. Right Now. This hotspot unlocks significantly better performance than older models at a relatively reasonable price. That's enough for it to earn our Editors' Choice award. If you don't live in one of the 46 areas that are getting C-band before 2024, wait for a hotspot with a newer modem and, hopefully, compatibility with an external antenna. Until then, the 4G Verizon Jetpack MiFi 8800L (\$99.99) is a much more affordable alternative worth considering. Verizon Orbic Speed 5G UW Mobile Hotspot Pros Only hotspot that works with Verizon's latest 5G Clear, simple on-screen interface Ethernet port for network output Cons No external antenna ports Big and heavy Battery life is short on fastest 5G

The Bottom Line Despite relying on a last-gen modem, Verizon's Orbic Speed 5G UW hotspot can get up to 30 devices online via the carrier's latest mid-band 5G network. Sign up for Fully Mobilized newsletter to get our top mobile tech stories delivered right to your inbox. This newsletter may contain advertising, deals, or affiliate links. Subscribing to a newsletter indicates your consent to our Terms of Use and Privacy Policy. You may unsubscribe from the newsletters at any time. Image not available for Color: To view this video download Flash Player Microsoft Windows 10 has a feature called Mobile Hotspot that makes it very easy to set up a network over the Wi-Fi connection of your laptop, allowing up to eight devices access to the internet. In addition, it is simple to use and works with both Wi-Fi and ethernet connections, but recently users have been experiencing problems using it on their Windows 11 devices. Changing Network

The issue typically arises due to outdated network adapter drivers, Bluetooth, overly-protective security programs, and Airplane mode. Regardless of the cause, the following troubleshooting tips should help you resolve mobile hotspot issues on Windows 11, so let's get started. Run the Network Adapter Troubleshooter Start by checking whether the Windows installation is capable of automatically fixing the problem before moving on to more sophisticated repair strategies. Several other users who faced the same issue have reported that the problem was solved completely after using the Network Adapter Troubleshooter utility and applying the recommended fix. Upon detecting a common scenario, this utility checks every relevant network component for inconsistencies and applies several repair methods automatically. Follow the steps below if you haven't run the Network Adapter troubleshooter yet. Open up a Run dialog box by pressing Windows + R keys together. Next, type 'ms-settings:troubleshoot' inside the text field of the dialog box and press Enter to open up the Troubleshooting tab in Windows Settings. Type ms-settings-troubleshoot. Click on Additional troubleshooters. Then, select Network Adapter and click on Run. Network adapter run the troubleshooter. Now, select the network adapter whose performance is unsatisfactory from the list presented to you, then click Next. Wait for the scan to finish. You should expect to lose internet connection temporarily during this process as the utility tests different repair strategies that might work. If a viable solution is identified, click on Apply this fix and wait until the troubleshooter is able to resolve the problem. Upon completion of the operation, restart your computer and check if the mobile hotspot issue has been resolved. Modify Adapter Settings It might also be your adapter settings that are preventing you from connecting the hotspot. If this scenario is applicable, you can fix the issue by modifying the adapter settings by following the steps mentioned below: Press Windows + I keys simultaneously on your keyboard to launch Windows Settings. Inside the Settings window, click on Network & internet from the left panel. Check work network errors. Select Advanced network settings on the right side of the window. Access advanced network settings. Then, click on More network adaptor options to launch the classic Network Connections. Choose the more adapter options. Right-click on your WiFi adaptor from the list of options available and click on Properties from the context menu. Ethernet properties. Head over to Sharing and checkmark the option associated with 'Allow other network users to connect through this computer's Internet connection'. Allowing other network users to connect through this computer's Internet Connection. Save the settings and check if this fixed the hotspot issue. Modify Windows Registry. Windows Registry is an administrative-level utility that stores low-level information about Windows programs and processes. There are times when a certain value or key within the Registry Editor is developed to prevent you from performing certain operations, causing issues like the one at hand. The solution to this is simple, as all that you need to do is delete or modify the Registry to fix the issue. We will do exactly the same in this method but before you proceed with the steps mentioned below, we recommend you create a Registry backup, just in case. Once you do that, here is what to do next: Press Windows + R keys simultaneously to open a Run dialog box. In the text field of the dialog box, type regedit and hit Enter. Open up the Registry Editor. Once you are inside the Registry Editor, navigate to the location mentioned below. HKEY_LOCAL_MACHINE\SYSTEM\CurrentControlSet\Services\WlanSvc\Parameters\HostedNetworkSettings\ Now right-click on HostedNetworkSettings\ REG_BINARY in the right pane and select Delete. Update Your WiFi Driver You are also likely to face the hotspot issue if your WiFi driver is not functioning properly. This typically happens when the driver is outdated or faulty. Fortunately, this issue is easy to resolve, as all that you need to do is update the driver. Here is how you can do that: Type Device Manager in the search area of the taskbar and click Open. Inside the Device Manager window, expand Network adapters. Network adapters-device manager. Right-click on your WiFi driver and select Update Driver. Update the driver. Click Search automatically for drivers in the next window. Searching for a new driver version automatically. The utility identifies an updated driver, install it and check if the hotspot issue is resolved. Reset the Network adapter. Alternatively, you can uninstall the current network adapter via Device Manager to force your Windows 10 installation to re-detect the adapter and hopefully install the replacement driver. The fix has been confirmed to work for many Windows 11 users who had previously been unable to establish a hotspot. Following these instructions, you can reinstall the network adapter and fix the error. Open up a Run dialog box by pressing Windows key + R keys together. Inside the text field of the dialog box, type 'devmgmt.msc' and press Enter to launch Device Manager. Run devmgmt.msc. In Device Manager, expand the Network adapters drop-down menu, then right-click on the entry associated with your main network adapter. Click Uninstall device from the context menu. Click uninstall. After uninstalling the device, exit Device Manager and restart your computer so Windows 10 can detect the missing network driver and hopefully install an updated one. When the next startup is complete, create another hotspot to see if you still experience the same problem.

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